

PATIENT SAFETY TRAINING DAY

Postgraduate Education Centre, City Campus,
Hucknall Road, Nottingham University Hospitals
NHS Trust. Nottingham.

6th January 2010

09.30- 10.00am	Arrival, registration and coffee
10.00am -10.50am	Introduction to patient safety in primary care (human error theory and incident reporting)
10.50am-11.05am	Coffee break
11.05am-12.45pm	Example NPSA alert: Prescribing oral anti-coagulants safely (foresight training)
12.45-1.30pm	Lunch
1.30-2.45pm	Being open: communicating about patient safety incidents (session 1)
2.45pm-3.00pm	Coffee break
3.00- 3.45pm	Being open (continued)
3.45pm-4.00pm	Feedback and evaluation of the day

Facilitated by Dr Jane Carthey.

Human Factors and Patient Safety Consultant